# NICOLE FLEMING

**OPERATIONS COORDINATOR** 

The Braintrust Consulting Group





# **CREDENTIALS**

Center For Agile Leadership

Certified Agile Leader®

Scrum Alliance

Certified Scrum Product Owner

Scrum Alliance

Certified ScrumMaster

### **DETAILS**



HOBBIES

HOMETOWN







**CROSSFIT** 











# **ABOUT NICOLE**

Serving as the operations coordinator for a global company with trainers, classes, and events spread across the country and the world is no small task. On a daily basis Nicole manages and processes more than 200 decision points, details, and constantly changing schedules. It truly is a nightmare for a traditional project manager who would struggle with constant change orders. However, Nicole lives and breathes Agile.

As a Certified ScrumMaster, Certified Scrum Product Owner, and Certified Agile Leader®, Nicole embodies the flexibility and adaptability that Agile delivers. Nicole's favorite aspect of Agile is the team approach to getting work done. While she is the leader of Braintrust's global operations team, Nicole has used Agile Leadership to create a team of empowered individuals who band together to accomplish a shared vision. With Nicole at the helm of global operations, The Braintrust Consulting Group has delivered more than 500 training classes across the world and trained more than 7,500 individuals.

# WHAT OTHERS HAVE TO SAY

In the face of chaos and last minute changes, Nicole is one of the most adaptable, creative problem solvers that I have ever met. And she does it all with a smile.

- Michael

From her first day at Braintrust until now, Nicole has gone through one of the most impressive transformations that I have ever seen. She has fully embraced Agile and now she not only uses Agile to get things done, she has become a truly Agile Leader who can inspire her team and unlock potential in everyone she meets. - Brian

Nicole is an excellent teacher. Her patience and ability to help made learning new tasks less difficult. - Maryann