

# RICARDO MATAMOROS

IT PROJECT  
MANAGER  
ChenMed



## CREDENTIALS

Center for Agile Leadership®  
*Certified Agile Leader*

## ABOUT RICARDO

As ScrumMaster/Servant Leader in the ChenTech Division, Ricardo Matamoros provides the knowledge and experience of agile principles and scrum practices to facilitate the scrum team activities while sharing the expertise as a coach for continuous improvement of agile processes. As Project Manager in the Corporate IT Division he provides the knowledge and experience of project management and delivery to effectively lead and orchestrate the critical initiatives through multiple programs and projects.

Ricardo is a technical professional and operation manager with 10+ years of experience in the financial industry primarily focused in the Money Transfer and payments services with broad knowledge of Business Operations Management, Program Management and Application Support; leading Local and Global Operations Services and Technology solutions for process and system improvement or changes.

## DETAILS

HOBBIES



TRAVELING

HOMETOWN



MIAMI, FLORIDA

## WHAT OTHERS HAVE TO SAY

"I have had the pleasure of working with Ricardo for over six years. His expertise of Operations, has made him a valuable member of our Central America and Caribbean team. His drive and commitment to team objectives are evidenced in the high quality of his daily work product." - *Cecilia L.*

"Ricardo consistently demonstrated a unique ability to quickly understand a customer's needs and identify a solution that exceeded those needs. His key qualities include a strong dedication towards doing what is right for the customer and business, effective communications, technical expertise, sense of urgency and a well-rounded operations and business knowledge." - *Dennis F.*