

LEISA MILLER

SCRUMMASTER
Nationwide Insurance



CREDENTIALS

Center for Agile Leadership®
Certified Agile Leader

Certified ScrumMaster
Scrum Alliance

*ICP-ATF - ICAgile Certified Professional -
Agile Team Facilitator*

*ICP-ATF - ICAgile Certified Professional -
Agile Coaching*

ACS - Associate Customer Service (LOMA)

ABOUT LEISA

Leisa started her career as a Check Writer in the Treasury Department at the Principal Financial Group. After exploring several roles including BA, RA, PM, and team lead she moved over to the IT side as a developer. After leaving Principal she spent a few years consulting for a few companies around Des Moines before joining Nationwide Insurance. Her career at Nationwide has been quite interesting despite only being in the Data Warehouse and Commercial areas. She started as a data engineer/developer and moved to team lead/project manager, and also served as an Interim manager when both Data Warehouse managers left within a month of each other. When her department merged with the Commercial IT area, she accepted a Program Coordinator role on a large program for the Commercial area. Once the program started winding down Leisa moved to the ScrumMaster role. Her first challenge as a SM was to facilitate combining a scrum team and kanban team into one scrumban team. Her biggest challenge was joining a team that was not quite agile and motivating them to embrace LEAN. Leisa is still with this team and its are now considered to be one of the most mature teams in their space.

DETAILS

HOBBIES



READING



TRAVELING

HOMETOWN



DES MOINES, IA

WHAT OTHERS HAVE TO SAY

"Leisa is a Strong ScrumMaster. She does an incredible job planning the work, and is well known for her ability to leverage process for success. Overall, Leisa is leading in her role as ScrumMaster. She does a tremendous job planning work in a complex area with multiple priorities."

"Leisa had a fantastic year in 2016. The delivery and quality results from the Barking Cats line were great. This was due in large part to Leisa's leadership of the line as well as her ability to plan and work across boundaries and silos. Leisa's thoroughness and ownership in her line carry through to successes for the organization as a whole. She does a great job of insulating the line from unnecessary noise, and strikes the correct balance to help the line deliver on their commitments."

"The team has fun AND delivers high quality work all while working with several different teams and coordinating our dependencies. These things would not be possible without Leisa's positive and can-do attitude and her commitment to the team."

PERSONAL SLOGAN:

"IF YOU ALWAYS DO WHAT YOU HAVE ALWAYS DONE - YOU WILL ALWAYS GET WHAT YOU HAVE ALWAYS GOTTEN."