

# JIM SICIARIDIS



SENIOR MANAGER  
IT SUPPORT  
ChenMed



## CREDENTIALS

**Center for Agile Leadership®**  
*Certified Agile Leader*

**HDI Help Desk Manager Certification**

**ITIL Foundations Certification**

## ABOUT JIM

Jim Siciaridis has over 15 years of experience in IT Leadership. As a Senior Manager with ChenMed, Jim specializes in IT service delivery, IT support and IT operations.

As a leader, Jim's strengths include process improvement, ITSM tool implementation, establishing metrics, and team mentoring.

Jim holds certifications with HDI and ITIL.

## HOBBIES



TRAVEL