

MICHELLE BROWN



**OPERATIONS
SUPERVISOR**
ProAssurance Companies



CREDENTIALS

Center for Agile Leadership®
Certified Agile Leader

ABOUT MICHELLE

Michelle Brown is currently an Operations Supervisor at ProAssurance. She studied Computer Science at a local community college, and graduated from Huntingdon College with a degree in Business Management. Michelle is an innovative, highly motivated, results-oriented Information Technology Manager with 20-years experience in Call Center Support, Quality Assurance Testing, Documentation, and Development Methodology. Skills include: Effective organizational, leadership, project management and analysis, team building, diagnostic, and computer skills. Also, Michelle has excellent communication skills and ability to work with all levels of personnel within an organization. Michelle lives in Vandiver, AL with her husband and son. She is an active member of her church and enjoys spending time with her family.

DETAILS

FAMILY



GENE



JULIE



SHANE



BUDDY



DYLAN



CHRISTIAN

HOBBIES



SPORTS



CHURCH
ACTIVITIES

HOMETOWN

ALABAMA

The Yellowhammer State

VANDIVER, ALABAMA

WHAT OTHERS HAVE TO SAY

"Michelle demonstrated a calm and assertive approach to issues. She is always approachable and reliable. She is a good communicator on both the technical and user level." - W. Snider

"Michelle is a highly effective manager that keeps her finger on the pulse of all activity in the various departments reporting to her. She was an excellent mentor and coached me in my first supervisory position." - J. Sorenson

"Michelle is a true leader and has the ability to motivate and manage any employee while maintaining their respect at the same time." - R. Harris

PERSONAL SLOGAN: "IF YOU DON'T LIKE SOMETHING, CHANGE IT.
IF YOU CAN'T CHANGE IT, CHANGE YOUR PERSPECTIVE."